

2024 highlights



Science-based targets approved

The Science Based Targets initiative approved Xylem's 2030 science-based targets in December 2024.



New 2030 Sustainability Goals

We announced our new 2030 Sustainability Goals aimed at accelerating water stewardship and advancing water security.



Employee volunteerism

79% of our ~23,000 employees volunteered more than 220,000 hours for Watermark, our corporate social responsibility program, impacting communities worldwide.



Enabled WASH access for 9+ million people in 5 years with Americares

Through our partnership, we have improved access to WASH services in 25 countries, with a focus on improving water, sanitation and hygiene in community health centers that serve people living with low incomes, in low-resource communities — those who are most affected by disease and disaster.



Improved safety YoY

We achieved an injury frequency rate of 0.52, which is an improvement of more than 14% compared to 2023.



All four 2025 Customer Sustainability Goals achieved

Having previously achieved three of four 2025 Customer Sustainability Goals, we delivered the fourth in 2024 — enabling customers to reduce more than 3.5 billion cubic meters of non-revenue water since 2019. Completing all 2025 Customer Goals ahead of schedule is a great milestone for Xylem and underscores our capability to enable customers to lower GHG emissions, reduce water demand, and protect water resources.



Sustainable supply chain

42% of our global supplier base by spend completed EcoVadis assessment and maintained an active scorecard.



Empowering digitalization of water

In December, Xylem acquired a majority stake in Idrica, a leading provider of water data management and analytics solutions. This strategic move, which combines Xylem's existing digital water solutions portfolio with Idrica's technology platform, empowers customers to address critical challenges with real-time insights. The combination enables a simpler, more powerful customer experience.