

# SERVICE RETURN FORM

## Xylem Analytics Australia



To assist the Xylem Analytics Australia Service Centre in serving you better, **please complete this form and send it along with the equipment for service** (we do not require it to be emailed to us ahead of time). Please note that declined repairs will attract an evaluation fee equivalent to 50% of the relevant service fee (does not apply to warranty repairs).

### DATE

### YOUR INTERNAL REF:

### MODEL NUMBER:

### SERIAL NUMBER:

### REASON FOR RETURN

Please give as much information as possible

### SPECIAL REQUIREMENTS

Such as specified carrier for return freight etc.

### CALIBRATION REQUEST

All sensor functionality and accuracy is verified upon completion of the repair of all instruments returned to Xylem Analytics Australia. A calibration (with certificate) can be provided for an additional charge and we will contact you to confirm your specific requirements and advise on pricing, if requested below.

DO YOU REQUIRE A CALIBRATION? YES  NO

### YOUR BILLING ADDRESS

COMPANY

ABN

*For Australian customers only.*

CONTACT

ADDRESS

PHONE

EMAIL

### YOUR RETURN DELIVERY ADDRESS (If different)

Please note: We are unable to deliver to PO Boxes

COMPANY

CONTACT

ADDRESS

PHONE

EMAIL

### PLEASE PRINT AND RETURN WITH EQUIPMENT FOR SERVICE

Attn: Service Department  
Xylem Analytics Australia  
1/39 Aquarium Avenue  
Hemmant, QLD 4174  
AUSTRALIA  
T: +61 7 3908 4000

*In order to prevent delays with goods-inwards, please use our complete address, including the full company name, on all shipping documents.*

