
Internet Sales Policy:

The Internet Sales Policy prohibits sales through the internet as outlined below.

Marketing and information exchange regarding Xylem products is allowed through the internet.

Conducting sales transactions through the internet is NOT allowed. This type of marketing and selling ensures the type of product support, including proper installation, that needs to go along with the sale of Xylem products covered in the GPDA.

Xylem reserves the right to exercise enforcement, including revoking GPDA membership, of any member that sells Xylem products directly to end users through the internet.

Consumer Online Purchase Policy:

Our Support for members competing with internet sales now includes a robust policy on product warranty. We will be posting the language below on the goulds.com web site and printing it as part of the commercial and consumer warranty on all IOM documents.

Goulds Water Technology Policy Concerning Online Sales to Consumers

Homeowners using the Internet to locate information regarding residential water systems, residential wastewater systems, controls and tanks may discover several sites offering a direct-to-consumer purchasing opportunity. Residential water and wastewater systems are mission critical applications and are designed to be installed by qualified professionals.

Goulds Water Technology has an extensive nationwide network of distributors and dealers, including authorized resellers. For a complete view of Goulds Water Technology recognized distributors, dealers and authorized resellers, please refer to our locator at: <http://goulds.com/sales-service/>

No warranty is offered on Goulds Water Technology equipment purchased over the Internet, including web-based options from unauthorized retailers.

This policy is necessary to ensure that Goulds Water Technology equipment is installed properly, in compliance with applicable laws, rules and codes, in a manner that addresses safety concerns and the proper performance of Goulds Water Technology equipment.

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