

## Policy Statement

Xylem Water Solutions is committed to implementing and maintaining a Quality Management System in accordance BS EN ISO 9001:2015. We at Xylem Water Solutions believe regulatory compliance and customer satisfaction are fundamental to our business objectives and economic success. The measure of our success will be the degree to which we meet our customers' quality requirements and expectations on the products and services we supply. Inherent in this policy is the need to fully understand and objectively measure how well we perform to the requirements of them.

To achieve our aim the Xylem Water Solutions will:

- Have documented operating procedures and forms
- Drive continuous improvement through the deployment of Value Based Six Sigma projects
- Employee engagement in process development and improvement
- Be open to receive and act upon new technologies and suggested improvements
- Relevant Key Performance Indicators
- Sufficient information, instruction and training for all employees to carry out their job functions
- Verification of operating policies and procedures through formal internal audits

The Directors, Heads of Departments and all Managers of Xylem Water Solutions

UK Limited give their full support to this policy and to ensuring that Quality issues are an integral part of its Operational and Management functions.

All employees and contractors working on the Company's behalf are expected to fully comply with this policy and all information, instruction and training given at all times.

Signed: *Ian L Thompson*

Dated: 07/06/2022

Ian Thompson  
Vice President, UK & Ireland Region