



PRODUCT CYBERSECURITY NOTIFICATION  
Oldsmar, Florida Water Treatment Plant Cyber Attack: Xylem Customer Advisory

There has been considerable interest in the events at the Oldsmar, Florida, water treatment facility, which was recently the target of a cyber attack.

To the best of our knowledge, no Xylem systems or products were installed at the Oldsmar facility.

Based on information provided publicly, we understand the intrusion occurred via remote access software installed on an operator's workstation.

[This article](#) provides more information about the incident, along with recommendations for securing systems against similar intrusions.

The WaterISAC (Information Sharing and Analysis Center) has also published information about the events [here](#) and [here](#).

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